

There's no place like HOME

The Housing Outcomes Measurement Evaluation

Student Life Research & Assessment

University Residences & Dining Services



Agenda

- Introductions
- HOME Development
- HOME Data Collection
- Results
- Lessons Learned
- Discussion



Introductions

- Name
- Position
- Institution
- Assessment experience



HOME Development

- Expected Outcomes
- Literature Review
- Many Drafts
- Expert Reviewers
- Pilot Testing



HOME Development

- Create Community
 - Campus Involvement (4)
 - Cultural Understanding (5)
 - Social Skills (5)



HOME Development

- Enhance Learning & Development
 - Academic Growth (4)
 - Intellectual Growth (5)



HOME Development

- Help Students Succeed
 - Opportunity Seeking (4)
 - Personal Growth (4)
 - Life Skills (4)



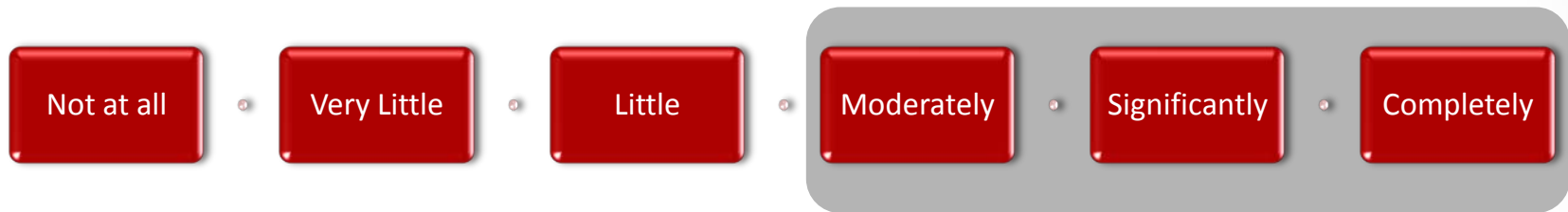
HOME Data Collection

- 10,000 Residents
 - Online Administration in Spring 2010
- Marketing Plan
 - Messages through 300 RAs
 - Incentive – iPad
- 4,353 responded, 43.5% response rate



Results

To what extent did your residence hall experience
POSITIVELY INFLUENCE the following...



Results: Create Community

Campus Involvement	%
Participation in a co-curricular organization or activity	52.9
Participation in events in my residence hall	63.6
Cultural Understanding	%
Interacting with people who are different than me	76.0
Ability to respectfully disagree with others	71.2
Social Skills	%
Reaching out to new people and/or making friends	81.3
Interacting with other students living in my residence hall	79.3



Results: Enhance Learning

Academic Growth

%

Balancing my academics and my social life 67.4

Increasing commitment to succeed academically 63.8

Intellectual Growth

%

Developing better study skills 56.4

Understanding how material taught in one class may
relate to material taught in my other classes 46.0



Results: Help Students Succeed

Opportunity Seeking

%

Learning about campus offices, organizations, resources 69.5

Feeling connected to The Ohio State University 82.5

Personal Growth

%

Personal growth (becoming independent, setting goals) 79.2

Spiritual growth (thinking about beliefs, direction in life) 50.8

Life Skills

%

My time management skills 66.3

Understanding that my level of wellness impacts my
personal/academic success 71.1



Results: Staff

Interactions with Staff	%
Housing staff are approachable/willing to listen to me.	86.1
Housing staff are able to assist me or connect me with someone who could provide assistance.	85.0
Housing staff value people and relationships ahead of processes and procedures.	79.8
Housing staff advocate on my behalf.	79.1



Lessons Learned

Process

- Pilot testing is important for a solid survey
- Start to finish plan (including marketing)
- Departmental support
- Tied to learning outcomes



Lessons Learned

Students

- Residence hall living has a significant effect
- Co-curricular activities
- Academics
- Staff interaction is key



Discussion

- Which results are surprising and which make sense?
- What outcomes could you measure in your department?
- Can you see an outcomes-based assessment working for you?



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